

## **BOOKING AND CANCELLATION CONDITIONS 2026**

- In order to confirm the booking, the 50% of the total amount of the catamaran must be paid in advance. The remaining 50% will be paid latest 30 days before the date of boarding.
- If the payments are not made correctly within the stipulated period, the Catamaran company reserves the right to cancel the reservation, due to non-payment by the client.
- Catering and drinks will be paid at the latest 15 days before the date of embarkation.
- In order not to lose quality in the service:
  - For groups from 38 people, it will be necessary to include a fourth crew member on board
  - For groups from 50 pax it will be necessary to hire a fifth crew member
  - When clients have contracted additional water activities, in order to preserve the safety of the boat and the clients, the hiring of an additional crew member will also be mandatory.
- The price per crew member is €100 for the half-day excursion and €150 for the full-day excursion, VAT included.
- Catering and drinks services are EXCLUSIVE of the Catamaran company, outsourcing is not allowed. It is also not allowed to bring any food or drinks on board.

## **CANCELLATIONS:**

- In case of cancellation by the Catamaran company, due to adverse weather conditions (decision to be taken by the captain of the boat), the total amount paid will be refunded and no cancellation fees will be charged.
- In case of cancellation by the customer, the cancellation fee shall be proportionate to the remainder of time with which such cancellation is made:
  - Cancellation with a minimum of 90 days prior to the date of boarding, the 25% of the total amount of the catamaran will be charged. The amounts that could have been paid on account as catering or drinks will be fully returned to the client.
  - Cancellation between 90 days and 30 days prior to the date of boarding, the cancellation fee will be 50% of the total amount of the booking. The amounts that could have been paid on account as catering or drinks will be fully returned to the customer.
  - Cancellation communicated within 30 days prior to the date of embarkation, the cancellation fee will be 100% of the total price of the catamaran. The amounts that could have been paid on account as catering or drinks will be fully returned to the client.
  - If the reservation is cancelled in between 15 days prior to the date of embarkation, the cancellation fee will be 100% of the booking, including all the services contracted.